



Investor Presentation

TrenDevice, the Italian player in the circular economy

Next Gems Conference - OCTOBER 2022

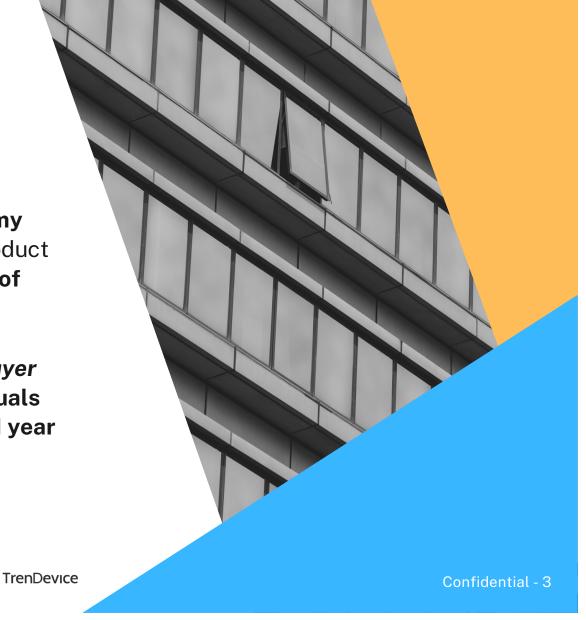
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- TrenDevice is a leading circular economy
 Company in the high-end high-tech product refurbishment sector, with full control of the value chain.
- The company operates as an instant buyer for used high-tech products for individuals and businesses and resells them with 1 year warranty.





A virtuos circular business that creates value for



Owners of used devices (instant buy)



Buyers of refurbished products (Peace of mind + savings)



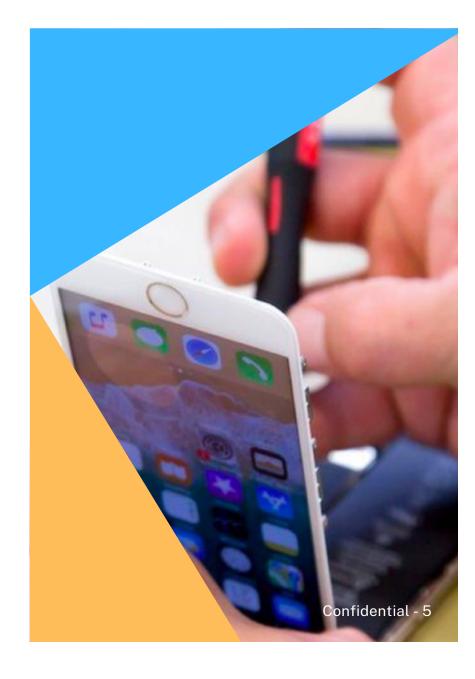
Environment (Less CO2 emissions)



TrenDevice is the first company to have brought refurbishment to Italy

- 2013: Introduction of refurbished products on the Italian market
- Company focused on the Italian market and its dynamics
- In-house academy to train specialized technicians
- Relevant experience on refurbishment and marketing
- First company in the sector to be listed in Europe





TrenDevice at a Glance

Key Highlights as of December 31, 2021

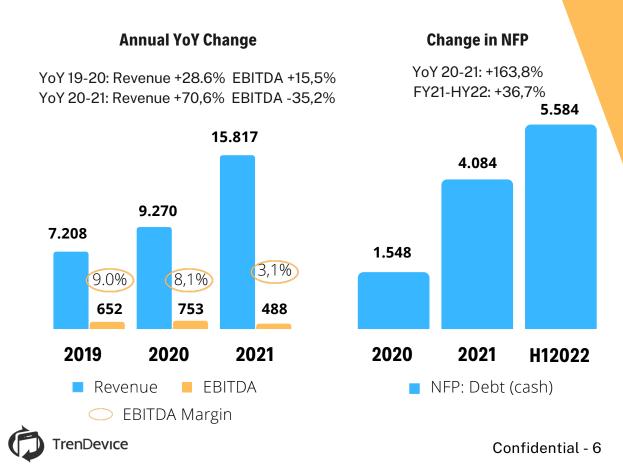
+1,000 used product valuation requests per day

+2,400 of saved CO2 tons in 2021 thanks to TrenDevice refurbishments

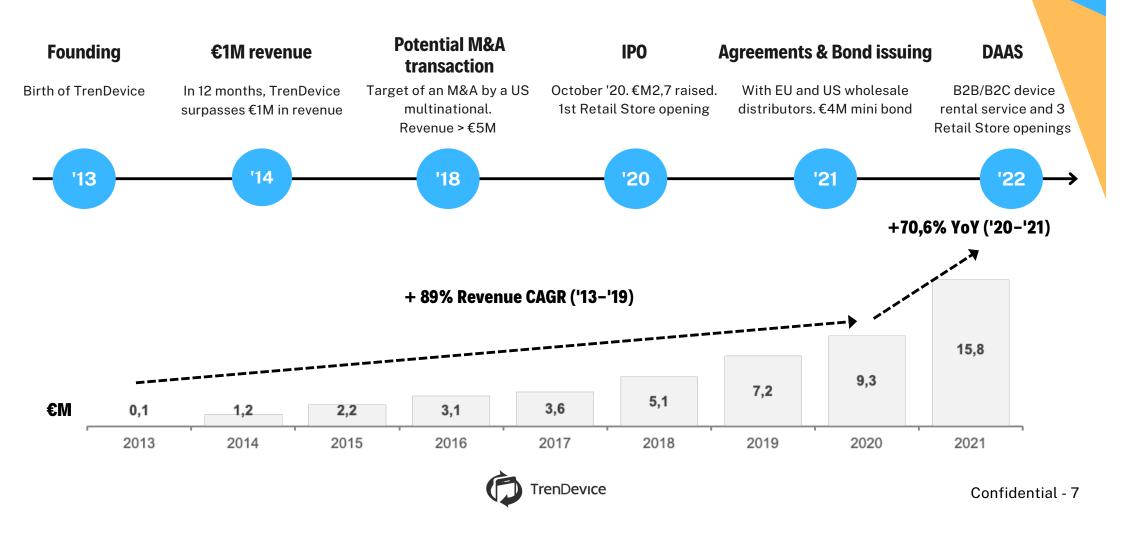
34% repeat purchase rate

92% Customer satisfaction rate (steady since '17 despite volumes increase)

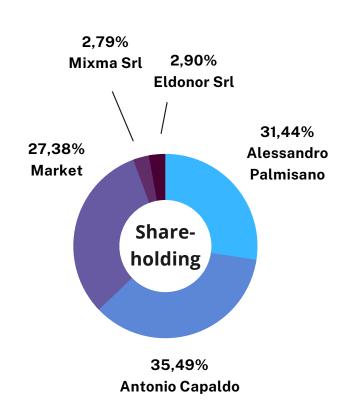
Key Financials (thousands of €)



Company Timeline



Shareholding & Governance





Alessandro Palmisano CEO



Aldo Cappuccio
Independent Director



Chiara Molon
Statuatory Auditor



Antonio Capaldo President & CEO

BOARD OF DIRECTORS

BOARD OF AUDITORS



Alessandro Saliva Chairman



Ezio Melzi Independent Director

TrenDevice



Epifanio D'Angelo Non Executive Director



Laura Montelisciani Statuatory Auditor

There are no current shareholder agreements

Products and Services



High-end/Mid range **Apple** smartphones, tablets, computers and iot devices

High-end/Mid range **Samsung** smartphones, tablets, videogame consoles and branded accessories

Device Insurance

Device Rental

TrenDevice+ Membership

2Y Protection plan

TrenDevice Academy

Services



Differences between the market offers



USED PRODUCT

0

TrenDevice

Savings (compared to new) 38%

Warranty No

Quality No control

Sanitization No

Return policy No

After sales support N

Prepared by the company and based on average prices taken from ebay.it and subito.it (march '20)



REFURBISHED PRODUCT

Up to 30%

Up to 2 years

High (+30 tests)

Yes

Yes

Yes



NEW PRODUCT

None

2 years

High

Yes

Yes

Yes

Total Control of the Value Chain

TrenDevice is one of the few companies in the industry to have full control of the value chain











B2C/B2B SUPPLY

IN-HOUSE REFURBISHMENT **CUSTOMER ACQUISITION**

SALES

AFTER SALES

Individual customers

Hardware and software tests on devices

Customer DB

Marketing automation

SEO/PPC

Sales on the proprietary ecommerce platform

ONLINE

Warranty Management

Businesses

Refurbishment

Out-of-warranty repair
Pre-ordering service

International wholesalers

Replacement part

suppliers

Disinfection

Boxing

Social media/Influencers

Video/Radio/TV

video/Radio/ i v

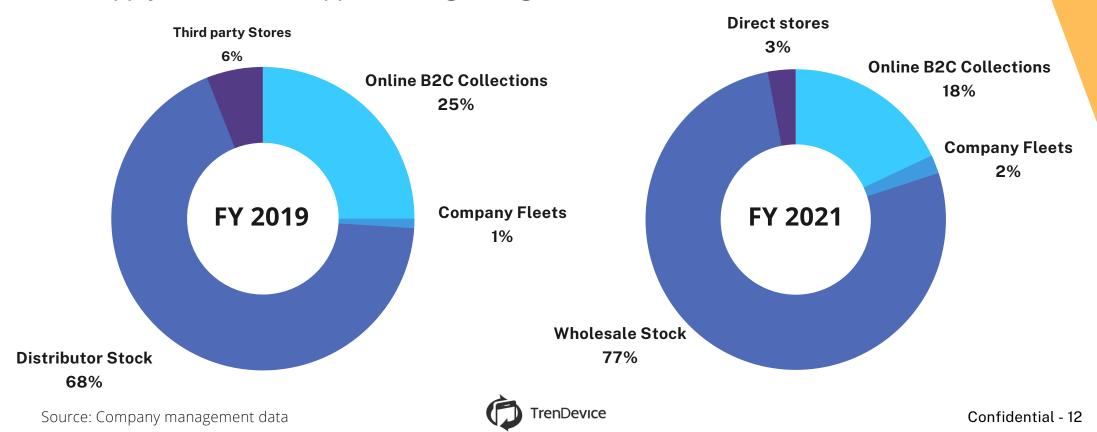
000 advertising



R&D and continuous training in all company departments

Supply Channels

The ongoing commitment to the supply chain is aimed at diversifying and expanding the supply channels to support ever-growing volumes of demand.



Proprietary Recommerce Platform

Developed since 2013, specifically designed for managing the entire value chain

internally

Online publishing

Front-end interface to value used products in real time

Device buyback transaction management

Product testing and **refurbishment management**



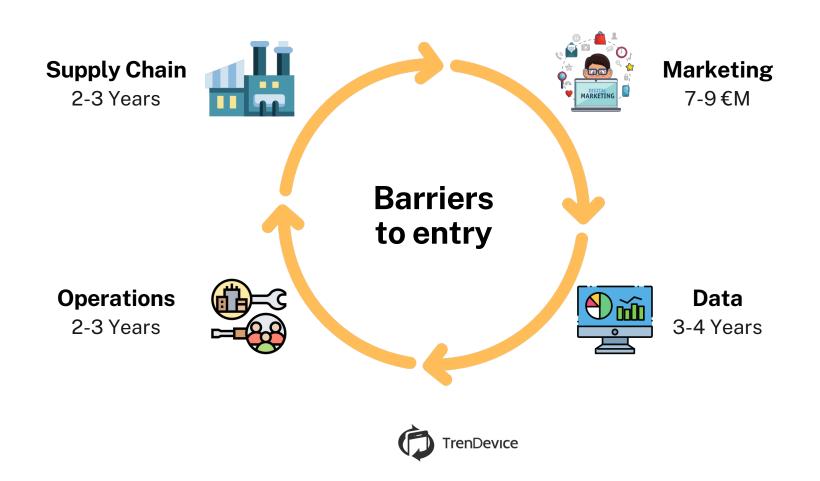
Management control system

Online sales and after-sales management & analytics

Ticket management for pre-/after-sales support

Stock management and grade assignment (A+, A, B, C)

Refurbished Market: high barriers to entry

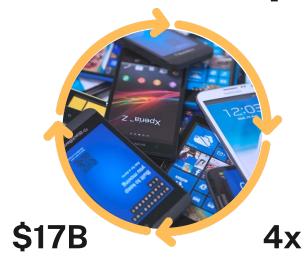


Target Market & Competitors





The market we operate in



Used smartphone and tablet market estimate, 2018 (Deloitte)

Used smartphone and tablet market growth rate (Deloitte)



Global refurbished smartphone market, 2023 (estimate, IDC) Used and refurbished smartphone market, 2018-2026 (Persistence Market Research)

Despite budget availability, more and more consumers are deciding to buy refurbished products: smart and green purchase.

Potential value of the Italian refurbished product market according to TrenDevice: > €1B per year



Competitive positioning

	Value Chain Control	Peace of Mind	Savings	Retail Stores
TrenDevice°	• • •	• • •	• •	•••
Swappie	•••	•••	••	
reBuy	•••	•••	••	
Back:Market	• •	• • •	• •	
refurbed	• •	• • •	• •	
ebay		•	•••	
≥subito			•••	

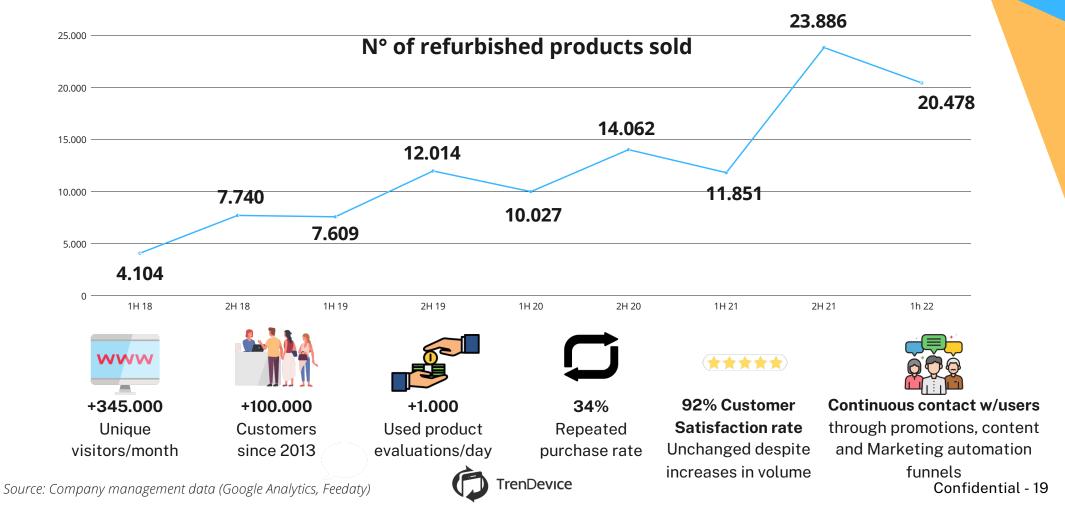


Financials & KPIs

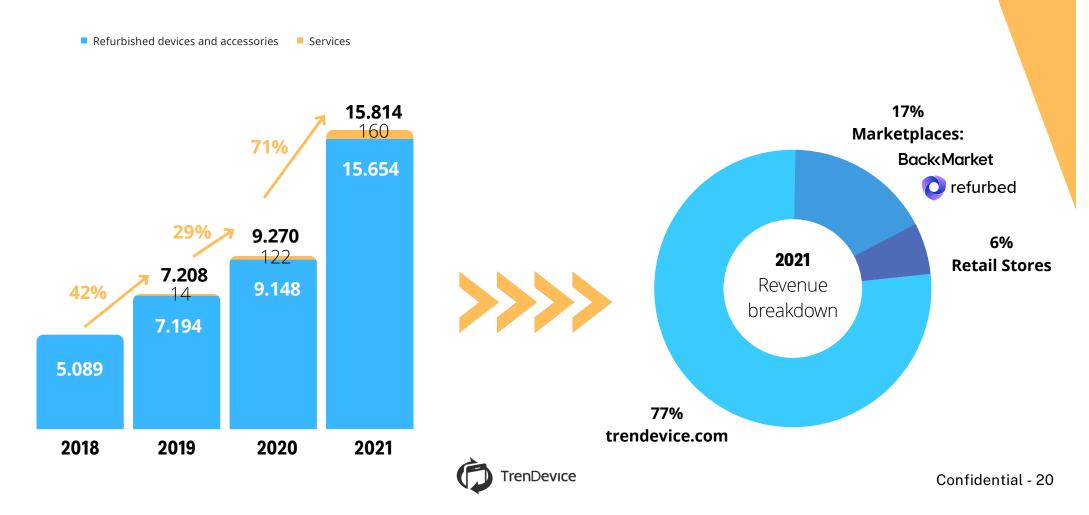




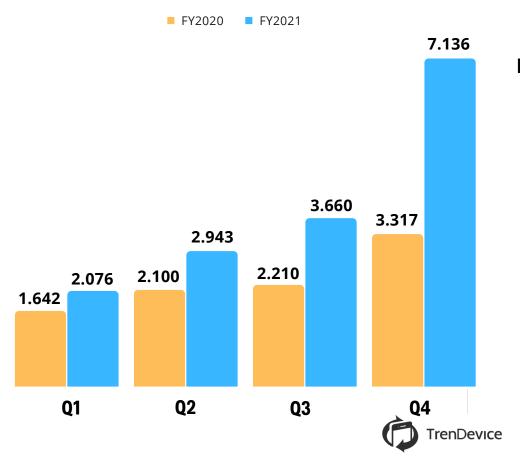
Loyal, growing customer base



Historical revenue growth (€ thousands)



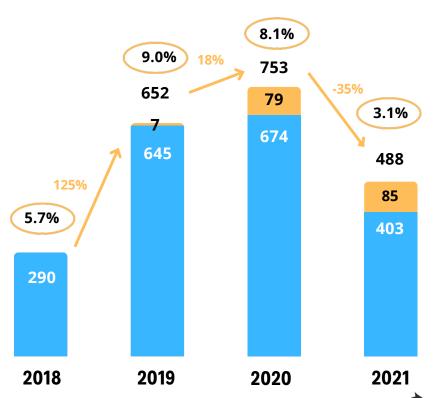
2021 vs 2020 revenue by Quarter (€ thousands)



Relevant Revenue growth thanks to:

- website UX and conversion rate improvement
- Buy-Now-Pay-Later payments
- Retail Stores
- International marketplaces sales

EBITDA trend analysis (€ thousands)

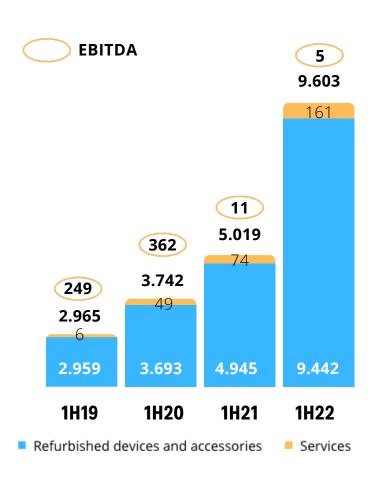


Refurbished devices and accessories

Reasons behind EBITDA decalage:

- pandemic situation and Brexit had an impact on the supply side and pricing in 2021
- strong price competition on the online channel with competitors backed by huge VC resources
- additional structural and advisory costs related to the listing

H1 revenue & EBITDA highlights (€ thousands)



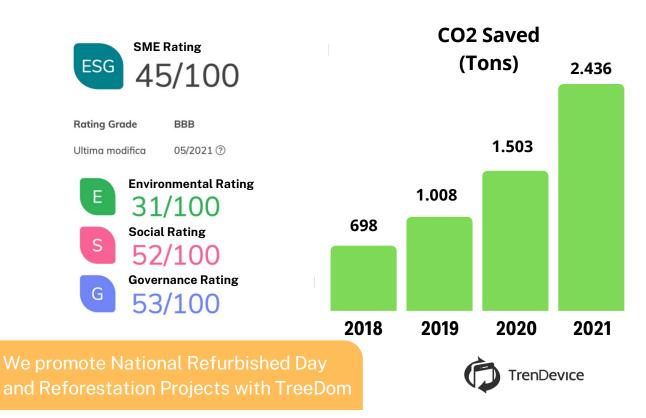
Low H1 2022 EBITDA due to:

- High marketplaces fees
- Higher fixed costs impact in H1
- Strong price competition
- Unfavorable product mix in H1



Environmental contribution

Our mission is to **extend the life cycle of hi-tech products**, a virtuous process that combines **savings for consumers** with **protecting the environment** by avoiding the wastage of raw material resources and CO2 to produce new ones.





2022-2024 Development Plan

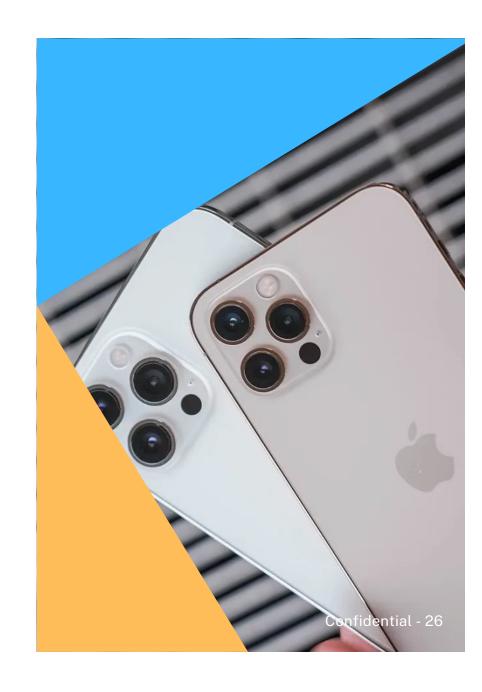




1/4 Device Rental – DaaS

- Launched C2C and B2B device rental service
- Monthly fee starting from 9,90 € + deposit
- + 1.000 active subscriptions as of sept 22
- Cancel/upgrade subscription at any time
- DaaS market is exploding: from 9,8B \$ to 190 B\$ in '26, worldwide (1)
- Business line with 70% EBITDA margin





2/4 Retail Development

- 5 fully operative stores as of sept 22 (4 directly owned, 1 franchised)
- 15 directly operating retails stores by 2024
- Possibility of acceleration by opening additional franchised retail stores

Retail stores:

- Allow online/offline integration (40% of those who have made purchases via TD website would prefer to do it offline)
- Move the business to a channel without the pressure of online competition





3/4 Expanding to Belgium

- 11,5M inhabitants, 3 languages spoken (dutch, french, german). It has one of the highest productivity rates in the world. An ideal hub to launch a broader European expansion in the future.
- The company has obtained €450.000 (of which 25% as a grant and 75% at 0.055% IR) in financing from Simest S.p.a. (state owned company) at highly advantageous conditions in order to expand e-commerce abroad.
- A commercial partner to help develop the market in Belgium has already been selected.





4/4 Road to profitability

- Economies of scale: achieving higher volumes will improve margins thanks to greater purchasing power on wholesale channels and a semi-fixed cost structure
- Abandonment of the foreign marketplace channel (characterized by high fees) and a focus on organic growth
- Cost Cutting: in H2 2022 a cost cutting policy will be launched to contain HR costs and G&A expenses
- Value added services development
- Retail stores development channel subjected to less competitive pressure compared to online.





Thank You!

